

# Raven Rising, LLC

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Capabilities Statement

## **Company Overview**

Raven Rising, LLC is an ecommerce site that specializes in providing rope access and rescue equipment to clients in need. We offer a wide range of high-quality equipment from top brands such as Edelrid, Pigeon Mountain Industries, Cascade, SKED, Seattle Manufacturing Corporation, and freeze-dried meals from Happy Yak, Peak Refuel, Farm to Summit, and Alpineaire.

## **Our Differentiators**

Our company is highly responsive to the needs of Prime Contractors and Federal Agencies. We are almost completely cloud-based, allowing us to give our full attention to the exact needs of our clients. We also enjoy bidding on larger procurements and handling negotiations with Original Equipment Manufacturers.

## **Custom Solutions**

We have provided custom solutions to address unique project needs such as climbing gym safety equipment refits, redesigning an entire climbing gym's safety belay systems, and installing the project. We have also helped different fire departments and rescue teams select their equipment to best support their needs.

## **Certifications and Awards**

Our team is highly qualified and experienced. We are both SPRAT Level 1 certified and have been Certified Climbing Directors and COPE Directors in the past for the BSA. Our employee is currently certified as a COPE Director for the BSA and is the acting High Adventure Director at a local camp. We have held various First Aid certifications, including Wilderness First Responder and Emergency Technician. We have also worked in the Mountain Safety division of a professional ski patrol for many years. Additionally, we were a member of a Search and Rescue team located in Crested Butte, Colorado.

## **Clients We've Worked With**

We have worked with YMCA as a prime contractor and the South Dakota Veteran Administration Fire Department of the Department of Defense. We have had a few defense contractors as clients, but they do not want to be disclosed due to the nature of their missions.

## **Commitment to Quality, Safety, and Customer Satisfaction**

We have had thousands of students during our 20 plus years of combined teaching as a certified COPE (High Ropes Course) instructor. We inspected and maintained all the equipment and never had an injury

event during our tenure. We maintain a relationship with our clients and are immediately responsive to their requests. We focus on safety equipment that meets and exceeds all current industry requirements.

### **Contact Us**

The best way for potential clients to contact us is through our email [Sales@ravenrisingllc.com](mailto:Sales@ravenrisingllc.com) or by phone at 1-701-314-2336.